



1 YEAR LIMITED WARRANTY

Blackstone Saunas warrants its products to be free of defects in material and workmanship. Blackstone Saunas will replace parts, which become defective within the warranty period, except for those parts damaged due to abuse, improper installation, misapplication, misuse, negligence, power surges, normal wear and tear, or unauthorized modifications. Any parts claimed to be defective must be shipped, freight prepaid, to Blackstone Saunas and the repaired or replaced product will be returned to the sender freight collect, labour charges will apply. When sent to Blackstone Saunas, the product must be accompanied by the sales receipt or other proof of purchase date, as well as the sender's name, mailing address, daytime telephone number and any other information relating to the sender's claim.

This warranty extends only to the original purchaser and terminates upon transfer of ownership. This warranty shall not apply to any claims arising from the misuse, neglect, accident, abuse, improper installation, including but not limited to exposure to fire or excessive heat, power surges, and other hazards of nature. Blackstone highly recommends owners use high-grade power surge protectors on their saunas. Under no circumstances will the manufacturer be liable for any special or consequential damages arising from the use of the product, components, and the parts attached, or installed with it, nor for injury to any person, any claims for damages arising from the use, installation, or servicing of the product.

The purchaser is responsible for providing adequate access to the equipment for performance of any necessary service. The purchaser must establish, by dated sales slip, invoice or delivery receipt, the date of purchase. All costs for removing and reinstalling the sauna including the freight charges to and from customer shall be at the customer's expense. Jurisdictional provision: the laws of the Province of British Columbia control the provisions of this document. By accepting this warranty, the buyer subjects themselves to jurisdiction of the laws of the Province of British Columbia and agrees that place of suit shall be in Qualicum Beach, British Columbia, Canada. Blackstone Saunas attaches to each sales slip a warranty card, which must be completed and returned to Blackstone Saunas within thirty (30) days from the date of purchase of the Blackstone Saunas product. Failure to return the warranty card within thirty (30) days of purchase will void this warranty without any further notice.

Blackstone Products are for indoor use only. If the product is in an outdoor environment, the warranty is void regardless of any warranty cards. There shall be no warranties or obligations, express or implied hereunder, specifically excluding any implied warranty of merchantability or fitness for a particular purpose, other than specifically described herein. No liability shall accrue to Blackstone Saunas except as set forth herein. In home warranty available in some areas for an additional cost.

- This warranty applies to all saunas sold on or after 14 July 2009.
- Please phone for details on warranties for any units purchased prior to 14 July 2009.
- The average lifetime of an infrared sauna depends on frequency of usage.
- NO RETURNS OR EXCHANGES ON ANY AND ALL PURCHASES